December 10, 2012

Dear Valued Customer:

RE: Abbott Nutrition Leased or Rented Pump(s)

By now you have hopefully heard that Abbott Nutrition has made the decision to discontinue the manufacture, lease and sale of all enteral device products in the U.S. (including Puerto Rico). Products impacted include Patrol, Quantum, Companion, Clearstar and Flexiflo brands including pumps, disposable sets and tubes. You are receiving this letter because our records indicate that you have leased or rented pump(s) from Abbott Nutrition.

What does this mean?
- We will continue to offer our full line of oral and enteral nutrition products
- There is no immediate impact to all existing pump agreements, however, you will be notified of termination by February 28th if not sooner.
- Disposable sets, tubes, kits and related device accessory sales will be discontinued by April 30, 2013.
- All Abbott Nutrition pumps should be returned after you have transitioned to a new supplier. Lease and rented pumps are Abbott Nutrition assets and must be returned per the terms of your agreement. In addition, we would like all pumps back to protect the environment and facilitate proper recycling.

When you have successfully transitioned to an alternate supplier and are ready to return the Abbott Nutrition pumps, please contact one of our dedicated transition specialists at 1-800-986-8777. If you have any additional questions please visit www.AbbottEnteralTransition.com.

Thank you for your careful attention to this important message.

Kind Regards,

Matt Fisher
Division Vice President & General Manager Therapeutic Nutrition
RE: Final Phase - Connector Transition

Important - Launch of the final safety screw connector disposable feeding set estimated end of January / beginning of February. Impacts customers that use Abbott Nutrition enteral pumps who do not transition to another device manufacturer before this date.

This last step is important for Abbott's RTH containers with the new Safety Screw Cap to be used with the new common industry connector. The final safety screw connector is only compatible with the new RTH cap and will not connect to the old RTH "No IV" cap. Please make sure you have the new bottles in stock before ordering the final safety screw connector set.

Abbott Nutrition will continue to ship the current transition set (safety screw connector with adapter cap) until inventory is depleted.

Direct Customers
- If you order the new final safety screw connector before the current transition set inventory is depleted, you will automatically receive the current transition set.
- If you order the current transition set and inventory is depleted, you will automatically receive the final safety screw connector set. At this time, you should begin ordering using the new item # listed below.

In-Direct Customers
- Abbott Nutrition will be working closely with your distributors to make sure they have adequate supply of disposable feeding sets during the transition. We will be proactively communicating with your distributors the appropriate time to begin ordering the final safety screw connector sets.
- Work with your distributor to understand exact timing for shipment of the new sets.

<table>
<thead>
<tr>
<th>Current Transition Set (Inventory depletion estimated end of Jan/early Feb)</th>
<th>Final Safety Screw Connector Set (First shipments estimated end of Jan/early Feb)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item #</td>
<td>Description</td>
</tr>
<tr>
<td>62566</td>
<td>Patrol Pump Set with Safety Screw Connector and RTH Adapter Cap</td>
</tr>
<tr>
<td>62568</td>
<td>Quantum Pump Set with Safety Screw Connector and RTH Adapter Cap</td>
</tr>
<tr>
<td>62571</td>
<td>Quantum Pump Set with Safety Screw Connector, Flush Bag and RTH Adapter Cap</td>
</tr>
<tr>
<td>62573</td>
<td>Gravity Feeding Set with Safety Screw Connector and RTH Adapter Cap</td>
</tr>
<tr>
<td>62740</td>
<td>Infinity Pump Set with Safety Screw Connector and RTH Adapter Cap</td>
</tr>
</tbody>
</table>

Important Safety Information for Enteral Feeding Sets
- FOR ENTERAL USE ONLY - NOT FOR IV USE
- Assure that set is connected only to enteral feeding tube
- For single-patient use only
- See Individual Product Labeling for Directions for Use and Important Safety Information

Federal law (USA) restricts these devices to sale by or on the order of a physician, registered dietitian, registered nurse, or other licensed practitioner.